



KONGU ARTS AND SCIENCE COLLEGE

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ERODE – 638 107

FEEDBACK ACTION TAKEN REPORT (2019-2020)



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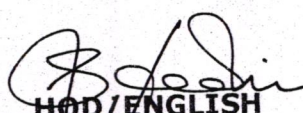
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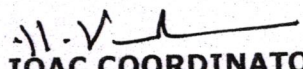
DEPARTMENT OF ENGLISH

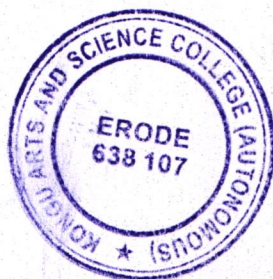
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)


S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Lab software has to be updated	New Software was introduced
2	FACULTY	To incorporate effective ICT teaching and learning	Online classes were handled through virtual platform and the students were exposed to E- resources
3	ALUMNI	Syllabus range was extensive and too much to learn	Syllabus was reduced and was standardized upto the competitive level
		To pursue Online courses	Final year students had completed Online courses like SWAAYAM, NPTEL, etc.
4	EMPLOYER	To inculcate knowledge on Content writing and Research writing	Guest Lecture on "Mechanics of Research Writing" was conducted


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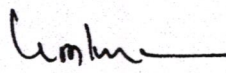
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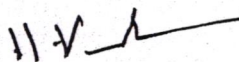
DEPARTMENT OF COMMERCE


ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Introduce new course in association with service sector.	Principles and Practice of Bank Management has been introduced.
2	FACULTY	Project should be included in the Final semester.	Implemented to have an Individual Project.
3	ALUMNI	Syllabus of the indirect taxes should be updated.	Indirect Taxes syllabus updated by replacing Central Sales Tax and Excise Duty instead of Procedure for registration
4	EMPLOYER	Include GST in the Curriculum	GST was included as a part in the Indirect taxes for the final year students.



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DEPARTMENT OF COMMERCE (CA)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Provide E- Material for courses	E- Material and online assignments provided
2	FACULTY	Automation of library	The demand from faculty to start automation of library is started
3	ALUMNI	Organize industrial relation programmes	Programme in association with industry arranged
4	EMPLOYER	Training and Quality enhancement programmes for employees	Quality enrichment programmes organized.

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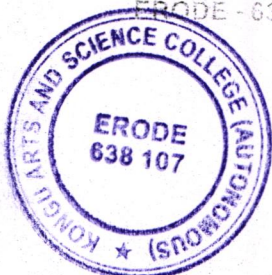
DEPARTMENT OF CORPORATE SECRETARYSHIP WITH CA & PROFESSIONAL ACCOUNTING


ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Exclusive platform needed to exhibit variety of talents.	CorPro Focus (Intra Departmental Function) was introduced.
2	FACULTY	Integrate the domain with computerized environment and include the present trend of business	Activities related to Opportunities in e-commerce and Audit under Computerized Information System has been organised.
3	ALUMNI	It was suggested to explore the changes in the Industry.	Seminar on Industrial revolution 4.0 was conducted.
4	EMPLOYER	Suggested to impart team work in work environment.	Imparted team work in work environment through Personality Development Program.


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DEPARTMENT OF BUSINESS ADMINISTRATION

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Introduce technology based banking services in Banking Law and Practice	Online banking introduced in Banking Law and Practice
2	FACULTY	Introduce managerial skill based viva-voce course	Managerial Skill Development course has been added as a skill based viva-voce course
3	ALUMNI	Electives that are offered must be more specific and need based	Courses like Financial Services and Organizational Change and development and Equity research and portfolio management are introduced
4	EMPLOYER	Include current topics in relevant courses	Role of entrepreneurship in economic development and rural marketing courses are introduced in entrepreneurship and Project Management course

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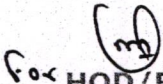
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DEPARTMENT OF BUSINESS ADMINISTRATION(CA)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

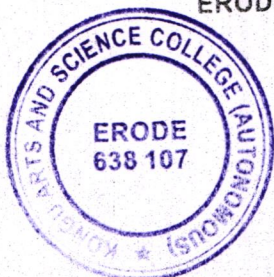
S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Introduce new courses in association with recent trends	New courses such as <ul style="list-style-type: none">• International Business,• Services Marketing,• Equity Research and Portfolio Management,• Retail Management• Industrial Relations and Labour Law are introduced
2	FACULTY	Need revision in Photoshop practical subject	<ul style="list-style-type: none">• Black and White effects,• Wallpaper for desktops,• Greeting card design and• Invitation design for the company are incorporated in the syllabus
3	ALUMNI	Introduce courses which help students understand the corporate life	New course "Campus to Corporate" is introduced as the Skill based subject to make students understand the corporate life
4	EMPLOYER	Make students know the role of managers in the company	"Managerial Development Skills" is introduced as the skill based subject to make students identify the role of managers in the company



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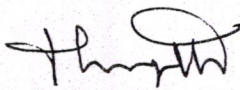
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DEPARTMENT OF COMPUTER APPLICATIONS

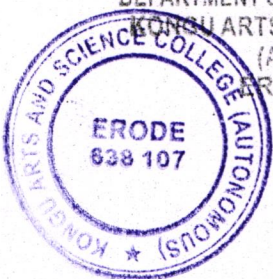
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK

(2019-2020)

S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	New value added course may be introduced.	New skill oriented value added courses are introduced.
2	FACULTY	Interdisciplinary and collaborative approach must be encouraged.	Collaborative initiative is taken through MOU by IQAC to share the knowledge among faculties.
3	ALUMNI	Electives offered should be relevant and updated.	Elective courses are updated according to the current need.
4	EMPLOYER	Technical knowledge and communication skills of the students should be improved.	Various seminars and activities are conducted to improve the technical and inter personal skills of the students.


HOD/BCA


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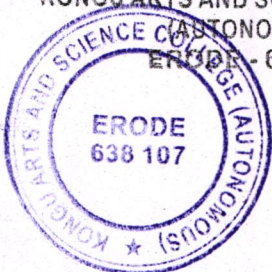
DEPARTMENT OF COMPUTER SCIENCE(UG)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Teaching aids must be improved.	ICT methods and smart boards are used for effective teaching.
2	FACULTY	Innovative teaching methodologies may be popularized.	Innovation in modes of content delivery is encouraged. Blooms taxonomy with course outcomes and their attainment with program outcomes are practiced.
3	ALUMNI	More exposure to field visits in curriculum.	Formal instructions are practiced through competent authority for addressing the issues.
4	EMPLOYER	Suggestion to enhance general communication skills.	Teachers are given instructions to ensure enhancement of communication skills of the students.

R.M

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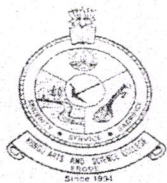


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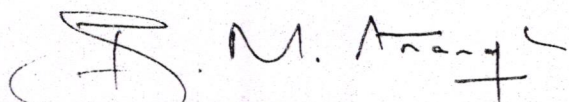
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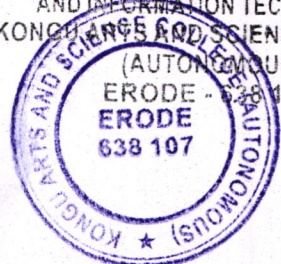
DEPARTMENT OF COMPUTER TECHNOLOGY AND INFORMATION TECHNOLOGY

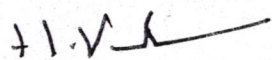
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)


S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Need more activities to improve technical skills.	Code Ignition activity has been introduced to improve technical skills.
2	FACULTY	Introduce programmes to build effective communication skills of the students.	Show and Tell activity has been introduced.
3	ALUMNI	Awareness on Cyber Security may be given to other department students.	Awareness Speech on Cyber Security was delivered to other department students.
4	EMPLOYER	Case Study system may be introduced.	Case Study assignments are given to the students.



HOD/CT&IT

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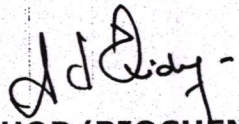
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DEPARTMENT OF BIOCHEMISTRY

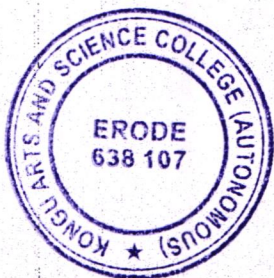
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)


S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	<ul style="list-style-type: none">• Programmes on Inorganic Chemistry needed• Require a basic knowledge on Lipid analysis• M.Sc- Requested to arrange an Industrial visit to gain knowledge related to industrial production processes	<ul style="list-style-type: none">• International Year of Periodic Table competition was organized for I B.Sc Students.• Qualitative Analysis of Lipid topic was introduced in the course Core Biochemistry Practicals- I• M.Sc -Based on the students request, Industrial visit was arranged to Soap and Detergent industry, Mysore.
2	FACULTY	<ul style="list-style-type: none">• Training program on Immuno techniques need to be arranged for Faculty members	<ul style="list-style-type: none">• Hands on Training session was arranged at Deepa Microlab, Erode for Faculty Members
3	ALUMNI	<ul style="list-style-type: none">• New topics related to Diabetes Mellitus Drugs can be introduced	<ul style="list-style-type: none">• The Topic "Drugs acting on Diabetes Mellitus" was included in the Course - Medicinal Biochemistry
4	EMPLOYER	<ul style="list-style-type: none">• Basic knowledge on urine analysis in Practicals required	<ul style="list-style-type: none">• Qualitative analysis of normal and abnormal Urine constituents was introduced in Core Biochemistry Practicals - III


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DEPARTMENT OF BIOTECHNOLOGY

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S. No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Organize interdisciplinary projects in final years	Interdisciplinary projects were arranged
2	FACULTY	Conduct workshops related to bioinformatics tools	Arranged workshops related to Bioinformatics tools
3	ALUMNI	Invite entrepreneur from core areas for future entrepreneur making	Arranged programs for Entrepreneurship development for under graduate students
4	EMPLOYER	New topics in the syllabus must be frequently revised	Syllabus revision was made each year as per the BOS members suggestions. The new topics were introduced frequently.

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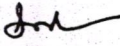
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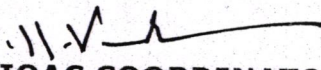
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DEPARTMENT OF COSTUME DESIGN AND FASHION

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Need guidance on career opportunities abroad	Conducted Career Guidance Programme on 'Higher Education Opportunities Abroad'
2	FACULTY	Capacity building programmes may be organized for students	Programmes were conducted on industry specific topics through online mode
3	ALUMNI	Offer skill oriented activities	Conducted skill development workshop on 'Art of Decoupage'
4	EMPLOYER	Enhance knowledge on growing areas of technical textiles sector	Conducted inter-disciplinary guest lecture programme on medical textiles



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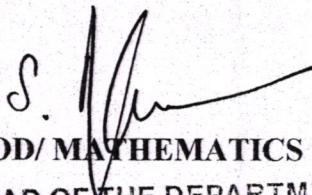
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DEPARTMENT OF MATHEMATICS

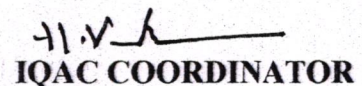
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK

(2019 -2020)


S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	TEACHERS	Project may be given to the students that will be useful for the students in higher studies and research.	Project is included in the curriculum as skill based course.
2	STUDENTS	Mathematical softwares may be useful for the easy understanding of Mathematical concepts through pictorial representation.	Math Software : GeoGebra practical is included in the curriculum for the Calculus and Analytical Geometry.
3	EMPLOYERS	Programming languages may be introduced to the students for learning the fundamentals of codings.	Based on the suggestions from the employers, C Programming both theory and practical are introduced in the curriculum.


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DEPARTMENT OF PHYSICS

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)


S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	<ul style="list-style-type: none">The department must offer knowledge on multidisciplinary domainsNational Science Day may be celebrated with Competitions to enrich Scientific temperament	<ul style="list-style-type: none">The department Organized National level Seminar entitled "Mathematical Physics with Quantum Matters"Various competitions were organized by the Science departments in association with Science Forum
2	FACULTY	<ul style="list-style-type: none">Programmes on Outcome Based Education must be providedInterdisciplinary projects may be focused	<ul style="list-style-type: none">Faculty Development Programme on Outcome Based Education was organizedPlatform for the Interdisciplinary projects was provided
3	ALUMNI	<ul style="list-style-type: none">Demonstrations on advanced level practicals may be planned	<ul style="list-style-type: none">Adopted in the curriculum from the academic year 2019-2020 and onwards
4	EMPLOYER	<ul style="list-style-type: none">Training programmes and coding skills for recent programming languages may be enriched	<ul style="list-style-type: none">Python Programming language was included in the curriculum and students were made to undergo project using Python Programming language


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DEPARTMENT OF CATERING SCIENCE & HOTEL MANAGEMENT

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Introduce new topics in association with recent trends	New topics such as <ul style="list-style-type: none">• Cultural tourism• Tourism destination• Classification of tourist• Greek cuisine were introduced
2	FACULTY	Need guest lecture on accommodation industry	Guest lecture on Room division Management was conducted
3	ALUMNI	Need field exposure for students to learn about beverage processing industry.	Students were taken to Podaran foods Pvt Ltd to gain knowledge about beverage process.
4	EMPLOYER	Need to encourage students to gain additional knowledge about sweets.	Workshop on Halwai Kitchen was organized.

HOD/CSHM

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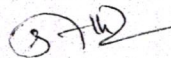
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DEPARTMENT OF MANAGEMENT SCIENCE (PG)

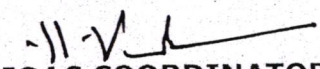
ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)


S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Number of electives courses to be increased	In each elective, three courses were given for students' choice
2	FACULTY	Programmes on Outcome Based Education must be provided	Faculty Development Programme on Outcome Based Education was organized
3	ALUMNI	Communication skill and presentation of concepts need to be improved	Programmes were organized for aptitude training. Seminar presentation for all subjects was made as mandatory
4	EMPLOYER	Alumni interaction will help students to equip with corporate expectation	Arranged for Alumni interactions


HOD/MBA

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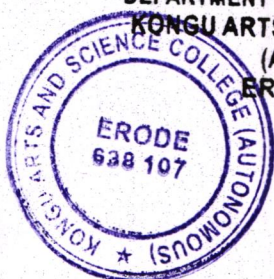
DEPARTMENT OF COMPUTER SCIENCE(PG)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Elective courses should be relevant to current trend	New elective courses introduced
2	FACULTY	Innovative teaching methodologies must be introduced	Smart class rooms are fixed in classes to facilitate innovative mode of teaching.
3	ALUMNI	Latest e-learning exposure must be given to all students	Extra Credits e-learning courses introduced like SWAYAM and NPTEL
4	EMPLOYER	Introduced big data analysis techniques	Conducted Guest lectures and seminars


HOD/COMPUTER SCIENCE(PG)

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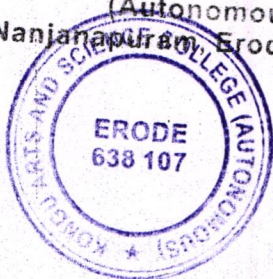
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DEPARTMENT OF SOCIAL WORK

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Students may be sent as volunteers to COVID War room to offer counselling and required help.	Students who were willing to serve as volunteers during pandemic were permitted with the concern of their Parents to the Erode Collector's Office.
2	FACULTY	Experts from different fields can be invited as Resource Persons for the guest lecture programmes.	Ms.Kavitha Psychiatric Social Worker from Erode Government Hospital was invited for a State Level Guest Lecture Programme on "Skin Cancer".
3	ALUMNI	Students can be motivated to participate in Camps to Tribal Area.	Students were taken for Tribal Camp to Bargur village in Krishnagiri District to create awareness on Gender Issues among the Tribes.
4	EMPLOYER	Students can be deputed to help the NGOs in executing the welfare measures during COVID – 19 pandemic period.	Students were deputed as Volunteers to work with NGOs during COVID – 19 pandemic period.

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DEPARTMENT OF TAMIL

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2019-2020)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Subject related Extension activities can be conducted	The extension Activities were carried out regularly
2	FACULTY	Study courses related to moral and ethical values to be assigned	Value education related courses were assigned
3	ALUMNI	Courses related to TNPSC or UPSC can be introduced	The Courses such as 'Tamil Ilakkiya varlaru' are added.
4	EMPLOYER	-	-

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