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KONGU ARTS AND SCIENCE COLLEGE

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FEEDBACK ACTION TAKEN REPORT (2020-2021)



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DEPARTMENT OF ENGLISH ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Syllabus related to NET/SET and Competitive Exams can be additionally added to get the maximum benefit.	English Literature for Competitive exams and updated Critical Theories were introduced to enhance the Analytical Skills of the Students.
2	FACULTY	Criticism can be included in any one of the units for the PG students	Criticism was introduced in V Unit of all the courses so that the students will be benefited while undertaking Research Oriented Programmes.
	ALUMNI	Employability skills to be nourished through career oriented syllabus	Chapters related to Better English Pronunciation and Courses like Methods of Teaching English, Conversational English, English Language Teaching were introduced to facilitate the students in getting employability.
3		Practical oriented courses like Psychology can be incorporated in the syllabus.	Educational Psychology course was introduced to enable the students to confront real life situations at workplace.
		New genres like Travel Literature, Contemporary Novels and poems can be introduced to gain insight of the culture followed in different countries.	Courses like Travel Literature, Contemporary Novels and Poems were introduced to assist the Students in gaining insight about the customs and culture of people around them.
4	EMPLOYER	Students shall be exposed to the different organizational set up to get adapted and to achieve the expected vision.	Students were sent for Industrial Visits, Internship training and for Extension Activities to get experiential learning.

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DEPARTMENT OF COMMERCE **ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK** (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Students voiced the demand for more departmental trips and educational excursions so that learning may move beyond the confines of the classroom.	The Department encouraged more educational trips in their curriculum transaction which made teaching — learning an engaging process.
2	FACULTY	Training needed for interactive communicative skills	Classes were conducted to enhance communicative skills
3	ALUMNI	Technology should be incorporated more into syllabus transmission to make the lectures interactive and engaging.	Efforts are being made to develop the technologically support classrooms as Smart Class rooms
4	EMPLOYER	Conduct seminar/ workshop based on taxes to get additional knowledge in taxation.	Workshop has been organized about GST that is incorporated in indirect taxes.

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DEPARTMENT OF COMMERCE (CA)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020 - 2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Introduce competitive examination Arrange Seminars/Guest lecturers related to industry	 Guidance given to attend SWAYAM/NPTEL Exam Organized Guest Lecture on Expectation Management, Conducted Seminar on Entrepreneurship
2	FACULTY	Utilization of library by the students to be increased	Library based assignments given by the faculty
3	ALUMNI	 ICT tools use in curriculum Need smart class rooms 	The demand by the alumni about ICT is fulfilled and classrooms made ICT enabled Few smart class rooms has been established
4	EMPLOYER	Students need to be more inclined to skill development programs to make them industry ready	Students are motivated to acquire extra skills on latest technical trends through trainings and workshops

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DEPARTMENT OF CORPORATE SECRETARYSHIP WITH CA & PROFESSIONAL ACCOUNTING

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Interruption in placement process and summer internship opportunities was reported due to pandemic.	Companies were brought on-board to conduct online recruitment processes, job offers and internship to students.
2	FACULTY	Issues regarding students' teaching/learning/evaluation due to pandemic.	Carried out teaching/learning/evaluation through online mode such as Google Classroom, Zoom, G-Meet, etc.,
3	ALUMNI	More interactive sessions such as seminars, special lectures and mentoring was suggested.	A series of online lectures are organized by the Department to enable the alumni/industry and student interaction.
4	EMPLOYER	Students should have extensive reading.	Guided to explore & use Open E- Resources.

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DEPARTMENT OF BUSINESS ADMINISTRATION

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Include current topics in organizational Behaviour	OB model, Human behavior, formation of attitude introduced in organizational Behaviour
2	FACULTY	Introduce more practical based topics in Professional English	Practical based exercises are introduced in Professional English
3	ALUMNI	Change the course name based on the market demand	Management Process has been renamed as Principles of Management and need based topics were added
4	EMPLOYER	Introduce skill activity to each course	Three practical based skill activities are added in each courses

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DEPARTMENT OF BUSINESS ADMINISTRATION(CA)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	More e-resources should be provided	 More of Power point presentation, audios, and videos are shared with the students E-books and E-journals are advised to students.
2	FACULTY	Need faculty development programmes for the augmentation of faculties	Faculty development programme on "Enriching Learning Practices in Dynamic Environment" was organized
3	ALUMNI	ICT tools can be used to better understanding of students	ICT enabled classrooms are enabled
4	EMPLOYER	Career oriented guest lecture can be arranged	More Guest Lectures are organized to motivate the students to deliberately work on their career.

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DEPARTMENT OF COMPUTER APPLICATIONS

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK

(2020 - 2021)

S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Career oriented awareness programmes are needed.	Conducted career awareness programme for the benefit of the students.
2	FACULTY	Need more E-Resources for Teaching learning.	Utilized different E-learning resources for effective teaching learning process.
3	ALUMNI	Encourage students to take up online course through various online portals.	Students have completed different online courses.
4	EMPLOYER	Culture and Ethical values should be inculcated among the students.	Various online progrmmes are conducted to inculcate the culture and ethical values.

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DEPARTMENT OF COMPUTER SCIENCE (UG)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Skill development and job oriented courses were requested.	The curriculum of the courses are restructured to meet the students demands.
2	FACULTY	More value – added courses to be included.	For the development of employable and life skills of the students more value added courses are introduced.
3	ALUMNI	Keep pace with advancement in Technology.	New course Internet of Things and Internet of Things lab are introduced.
4	EMPLOYER	Emphasis on Problem Solving and Critical Thinking and also needs to improve their communication skills.	New Courses Profession English I & II are introduced to improve the critical thinking and problem solving skills of the students.

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DEPARTMENT OF COMPUTER TECHNOLOGY AND INFORMATION TECHNOLOGY

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Various online activities may be conducted to improve the technical skills.	Programmes like Workshop, Guest Lecture etc., were conducted through virtual mode.
2	FACULTY	Need exposure of different teaching environments and linkage between the institutions may be created.	Faculty Exchange Programme was conducted.
3	ALUMNI	The students can join the online courses to improve their skills.	Online courses details are provided to the students.
4	EMPLOYER	The students ought to be more participative.	Insisted students to participate in online programmes like quiz, workshop etc.

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DEPARTMENT OF BIOCHEMISTRY ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Suggested to arrange for Guest lecture on nanotechnology related topics M.Sc - Hands on training on Microbiological techniques needed	 One day Virtual National Level Seminar on "Nanotechnology and its Applications" was organized to gain an insight on Nanoparticles. M.Sc - One Day Workshop on "Microbiological Techniques" was arranged with Deepa Micro lab, Erode
2	FACULTY	Recommended to arrange a FDP on Outcome Based Education (OBE)	A Faculty Development Program on "Outcome Based Education (OBE)" was organized
3	ALUMNI	 Microbiology culture techniques can be updated and revised M.Sc – Colloborative Projects with reputed Institutions may be arranged 	 Topics Such as Media Preparation, Sterilization, serial Dilution, Staining Techniques were updated in the Course – Core Biochemistry Practicals – II M.Sc Students Research view, MoU was signed with Thailand University
4	EMPLOYER	Students need to be more strengthened in Medical Terminologies	Based on the Suggestions, Terminologies of Hematology,

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DEPARTMENT OF BIOTECHNOLOGY

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S. No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Latest e-learning software exposure must be given	Quality of content for the e- portal for students was upgraded
2	FACULTY	Capacity building programs may be organized to add-on teaching and learning resources	Capacity building programs were organized by IQAC in collaboration with various departments.
3	ALUMNI	Gender awareness programs to be conducted for both boys and girls	Gender sensitization programs were organized and initiated women development Cell
4	EMPLOYER	Employability and Entrepreneurship skills may be improved	Introduced professional English in all the core areas in related to improving the professional skills. Various entrepreneurship development programs like mushroom cultivation, biofertilizer production etc

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DEPARTMENT OF COSTUME DESIGN AND FASHION ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Need inputs in the area of Beauty Care	Signed an MOU with Jamee Academy, Erode and arranged a workshop on 'Traditional and Western Makeover'
		Develop skills on fashion draping	Conducted an International Level Workshop on Fashion Drapery Elements on Dressform
2	FACULTY	Need Faculty Development Programmes to gain awareness on latest developments in garment	Organized a Faculty Development Programme on 'Global Vision of Textile and Garment Industry'
3	ALUMNI	Enhance knowledge on the area of fashion styling	Introduced a new course on 'Fashion Communication and Styling'
4	EMPLOYER	Focus on sustainability related courses in curriculum	Included a new course on 'Sustainable Fashion and Textiles' PRINCIPAL, KONGU ARTS AND SCIENCE CO

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DEPARTMENT OF MATHEMATICS

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK

(2020 - 2021)

S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	TEACHERS	All skill based papers may revised as practical courses and Mathematics for Competitive Examinations may be given under the advanced learner courses.	The suggestions are considered. Mathematics for Competitive Examinations changed from skill based to Advanced Learners Course.
2	STUDENTS	MATLAB Programming may be useful for higher studies and project work.	MATLAB Programming practical is included in the curriculum as skill based course.
3	EMPLOYERS	Statistical Packages for Social Sciences may be introduced in the curriculum.	Based on the suggestions from the employers, SPSS is introduced as skill based practical course in the curriculum.

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DEPARTMENT OF PHYSICS

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Students asked to incorporate all the topics of IIT JAM syllabus in the curriculum	Implemented in the curriculum
2	FACULTY	Students may be encouraged to undergo MOOC courses Average of CIA I & CIA II may implemented	 Almost all the students had undergone online courses and completed Average of Internal marks was implemented
3	ALUMNI	More Industrial visits may be arranged	Industrial visits were arranged
4	EMPLOYER	Capacity Building Programme may be provided	Inter Disciplinary Capacity Building Programme on Aptitude Made Easy was conducted

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DEPARTMENT OF CATERING SCIENCE & HOTEL MANAGEMENT ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020 - 2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	More e-resources should be provided	 More of Power point presentation, audios, and videos are shared with the students
2	FACULTY	Need faculty development programmes.	Faculty development programme on "Enriching Learning Practices in Dynamic Environment" was organized
3	ALUMNI	ICT tools can be used to better understanding of students	Introduced ICT enabled classrooms
4	EMPLOYER	Need to encourage students to gain additional knowledge about food processing.	Workshop on Food Preservation Techniques was organized.

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DEPARTMENT OF MANAGEMENT SCIENCE (PG) ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Number of electives courses to be increased	In each elective, three courses were given for students' choice
2	FACULTY	Programme on Outcome Based Education must be provided	Faculty Development Programme on Outcome Based Education was organized
3	ALUMNI	Communication skill and presentation of concepts need to be improved	Programmes were organized for aptitude training. Seminar presentation for all subjects was made as mandatory
4	EMPLOYER	Alumni interaction will help students to equip with corporate expectation	Arranged for Alumni interactions

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DEPARTMENT OF COMPUTER SCIENCE(PG)

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No.	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Provide more practical training by experts	Arranged virtual seminars.
2	FACULTY	Encourage the students to go for online internship	Motivated to initiate online internship activities
3	ALUMNI	Increase the use of technology in all aspects of governance.	Digitalization of library, admission process, etc.,
4	EMPLOYER	Introduce visualizations tools	Conducted Virtual Hands-on Workshop on Tableau & Power Bl

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DEPARTMENT OF SOCIAL WORK

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020 - 2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	If "Working with Communities and Social Action" course introduced, the students would be much benefited.	"Working with Communities and Social Action" was introduced as Core Course.
2	FACULTY	"Recent Trends in Family Relationship" topic can be incorporated in the course – "Sociology for Social Work Practice".	"Recent Trends in Family Relationship" topic was incorporated in the course - "Sociology for Social Work Practice".
3	ALUMNI	Students may be benefited if they understand Legal Systems and Social Legislation in India.	"Legal Systems and Social Legislation in India" was introduced as a Core Course.
4	EMPLOYER	A new course on "Labour Legislation and Welfare" may be introduced.	A new course on "Labour Legislation and Welfare –I" was introduced as an Elective Course.

HOD/ SOCIAL WORK Head of the Department Department of Social Work Kongu Arts and Science College

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DEPARTMENT OF TAMIL

ACTION TAKEN REPORT ON STAKEHOLDERS FEEDBACK (2020-2021)

S.No	STAKEHOLDERS	SUGGESTIONS	ACTION TAKEN REPORT
1	STUDENTS	Skill Oriented and Advanced Learning Modules shall be included	New Value Added Courses and Skill Based Activities were Introduced
2	FACULTY	Curriculum maybe made more flexible, value oriented and employable	Elective course and new course have been included for more academic flexibility
3	ALUMNI	Gender awareness programms to be encouraged for both boys and girls	Our Department Conducted Gender Equity Programmes
4	EMPLOYER	<u>-</u>	-

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